



Surveys & Feedback

As part of our environmental policy, Best for Training uses online surveys and the website review function to capture learner voice and employer feedback wherever possible. We aim to provide exceptional customer service and the best quality training.

At the end of each face-to-face taught course, all learners are given a Learner Evaluation Form to complete. These are used for feedback and reflection for the tutors and passed to the directors to further aid the quality assurance of the training. These forms are shared with employers and organisations who have commissioned training for their staff. Occasionally, if permission is given by the learner, reviews may be added to the website

Following, online training, learners are emailed and offered the opportunity to provide reviews and feedback on our website. Additionally, we encourage learners to review Best for Training on social media, like or Facebook page and follow us on Twitter.

Following delivery of consultancy services, organisations are contacted and asked to provide feedback about the quality of service they received, value for money and impact on their organisation. Following our consultancy services, clients are offered the opportunity to provide reviews and feedback on our website. Additionally, we encourage them to review Best for Training on social media, like our Facebook page and follow us on Twitter.

Policy date October 2024

Policy review date October 2026



Learner Evaluation Form

Your name		Your employer	
Tutor/s		Course	
Location		Date	

Best for Training always seek to improve their training and we would appreciate your comments to help us recognise what went well and what could be improved.

Please tick	Excellent	Good	Average	Poor
Pre course information and communications				
Course venue				
Standard of teaching				
Resources				
Relevance of content				
Course pace				
Did you achieve your objective in attending the course?	Yes		No	

What went well?

Even better if?

Please tick if you would not like us to use your comments in future promotions or advertising

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